



7400 Pacific Circle | Mississauga | ON L5T 2A4 | venusbeauty.com

NEW ACCOUNT APPLICATION FORM

For the purpose of obtaining a VENUS Customer Number ONLY. This is not a Credit Application Form.

As a wholesale supplier to the professional beauty industry, we require detailed customer information to ensure we are selling to our intended audience. The completed **Account Application Form** helps us to maintain the integrity of our customer database and improve overall customer experience. The **Account Application Form** must be **completed in full** before a **VENUS Customer Number** is issued. A **VENUS Customer Number** is required before purchasing product. Missing information may delay the application process. All information herein is held in strict confidence and will not be shared with any third parties. If an order is undeliverable, we may contact the customer by means of the information provided herein. All purchases are to be PREAID by **VISA, MasterCard** or **AMEX** at the time of invoicing. To inquiry about NET30 Terms, please contact your local VENUS Business Consultant for full details – thank you! **Questions? Contact online@venusbeauty.com**

Business Category* (please select one or more)

Salon Owner Independent Operator Barber Esthetician Hair Salon/Spa Spa Only Chain Account
 School Nail Salon Beauty Supplier Apprentice Cosmetology Student

Payment Terms* PREPAID (Credit Card) **Do you currently have a VENUS Business Consultant?** YES NO

Business Hours* Days Closed

MON TUE WED THUR FRI SAT SUN

Account Information *required information.

Account Name*: _____

Legal or Trade Name*: _____
 (If different from account name i.e. Ontario Ltd#)

Billing Address*: _____

City/Town*: _____ Province*: _____ Postal Code*: _____

Business Tel#*: _____ Fax#: _____

Business Email Address*: _____

This email address will be your VENUS 'Username' for online access.

Alerts, Order & Shipping confirmations, invoicing and other account information will be sent to this email address.

Email Address for billing purposes (If different from above): _____

Web Address: (if applicable) _____

Shipping Address: _____
 (If different from billing address)

City/Town: _____ Province: _____ Postal Code: _____

Business Tel #: _____ Fax #: _____

FREIGHT

Shipments will be delivered via our courier services. Delivery charges are based on the type of service used to deliver to the salon:

- NET30/PREPAID — \$12.00 (subject to change)
- PREPAID over \$200 — \$0 (subject to change)

Please Note: Additional freight charges may apply for furniture orders, over-sized/over-weight orders or specific regions within Ontario.

RETURNS Terms & Conditions

Merchandise may be returned for credit. Credit will only be given if product is in resaleable condition. Damaged or defaced packaging/product is not returnable. Clearance, discontinued items or items subject to hygienic restrictions (hairbrushes, hair extensions etc.) are not returnable.

A **15% restocking fee** will apply to any returned products **purchased after 3 months**. No returns will be accepted on products **purchased after 6 months** from date of purchase. A **Return Merchandise Authorization** number (RMA#) must be issued for all merchandise before return is accepted. The RMA# must be visible on all boxes being returned. Please contact your **VENUS Business Consultant** or customercare@venusbeauty.com for an RMA number. To expedite your return quickly, please indicate the **original invoice number** during the RMA request. Please allow up to **2-4 weeks for credit** to be processed once product is picked up. Please be advised that pricing will reflect the last purchase price found in our accounting system for that item. Items are not credited until they are received and inspected in our warehouse. **Credits** will be applied to future orders. Pick-up fees apply where applicable.

RETURNS Terms & Conditions - Furniture/Equipment

All furniture and equipment is PREPAID, non-returnable and considered final sale.

Prices are subject to change without notice and products will be invoiced at prices prevailing on the day of shipment. We will notify you of price changes in advance of shipping. Special Orders are considered final sale.

WARRANTY

Warranties on electrical goods are subject to each manufacturer’s own warranty & return policy. VENUS will honor the warranties as outlined.

For defective items, proof of purchase with the original VENUS Invoice must accompany all returns.

Please refer to our venusbeauty.com homepage for full **Warranty Information** on all our brands.

You may also contact customercare@venusbeauty.com for further information.

Cosmetology Credentials* (This information is mandatory. VENUS only sells to qualified industry professionals)

Must be registered with the **Ontario College of Trades** (Trade Code 332A), **Colleges Apprentices Class** or passed a **Certificate of Qualification Exam**

Name (first, last): _____

Cosmetology License Number: _____ Cosmetology Apprentice Number: _____
(if applicable)

If a student, name of Cosmetology School: _____ Student ID: _____
(if applicable) (if applicable)

Government Photo ID and Proof of Professional Credentials (above) must accompany this application or be shown to the VENUS staff member who is assisting you with this application. Access to wholesale pricing may otherwise be denied.

I have read and agree to the **Terms & Conditions**.

Name of Applicant*: _____

Signature*: _____

The Digital Signature field can only be completed using Adobe Reader (free app) or you may print a hardcopy of this application, sign and return to VENUS Beauty.
Need Help? [Click Here](#)



Please email your completed application to accounts@venusbeauty.com or fax a hardcopy to 905.564.0408

FOR OFFICE USE ONLY

Customer Number: _____ VENUS Business Consultant: _____